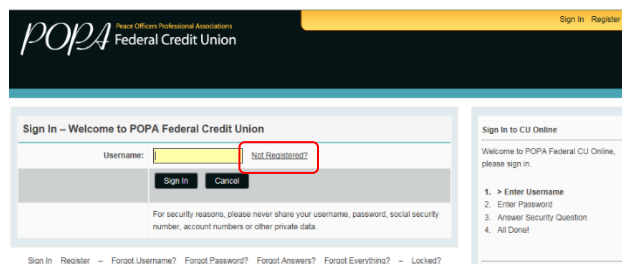


New Online Banking Guide for Re-Registration and FIRST Time Login

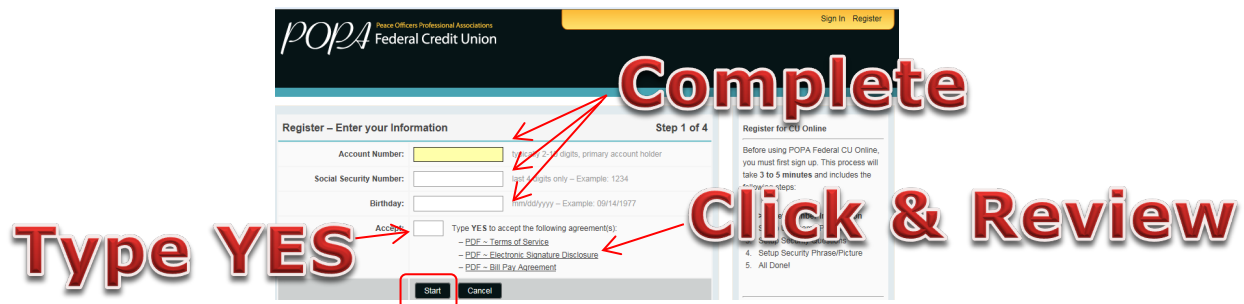
Register Create a User ID and Password.

If this is your first time logging into our **NEW** online banking system, click “Not Registered.”



Step 1 of 6: Enter Information and Accept Terms and Conditions

- Enter your Member/Account Number, Social Security Number, and Birthday.
- Click on the Terms and Conditions.
- Once you have reviewed the Terms and Conditions, **Accept** by typing in “YES”.



Step 2 of 6: Send Registration Passcode

Select from the drop down menu how you would like to receive your six-digit verification passcode.

1. **By phone: Text me**
Your message will come from the number 562.205.8695, stating “Your POPA Security code is #####.”
2. **By phone: Call Me**

The call will state “Your POPA FCU Security Code is #####”

3. By Email: Email Me

The email will come from DoNotReply@popafcu.org, and state “Your POPA Federal Credit Union registration code is #####”.

The screenshot shows the POPA Federal Credit Union registration interface. At the top, the logo and navigation links 'Sign In' and 'Register' are visible. The main content area is titled 'Register – Send Registration Passcode' and 'Step 2 of 6'. A dropdown menu labeled 'Send Method' is highlighted with a red box. Below it, text explains that a 6-digit passcode will be sent to the user's phone or email. A 'Send Passcode' button is also highlighted with a red box. To the right, a sidebar titled 'Register for CU Online' lists five steps: 1. Enter Member Information, 2. Setup Username/Password, 3. Setup Security Questions, 4. Setup Security Phrase/Picture, and 5. All Done! It also provides a toll-free number: 800.369.7672.

Step 3 of 6: Confirm Registration Passcode

After you receive your registration passcode please enter it in the box.

The screenshot shows the POPA Federal Credit Union registration interface at 'Step 3 of 6: Confirm Registration Passcode'. A text input field for the 'Registration Passcode' is highlighted with a red box. Below the field, text explains that the user should enter the 6-digit passcode received. A 'Confirm Passcode' button is also highlighted with a red box. The sidebar on the right is identical to the previous step, showing the registration progress and contact information.

Step 4 of 6: Set Up your User Name and Password

You will need to create a new User ID (you will be using this to login instead of your member/account number):

You will be prompted to create a new User ID with the following requirements:

- Must be between 6-20 characters long
- Must start with a letter
- Must contain only alpha (letters) or numeric (numbers)
- Must not contain spaces or special characters (!@& etc.)
- Cannot contain dates, your SSN/EIN number, Account Number and cannot be your Password

You will need to create a new Password:

- Must be between 10 – 20 characters long
- Must consist of alpha (letter) and numeric (number) characters (case sensitive)
- Must include at least 1 numeric character and 1 alpha character – lower and upper case

- Must include at least 1 special character (!@#%\$^&?=-)

Step 5 of 6: Setup your Security Questions

Enhanced login security replaces your former online banking security questions.

Step 6 of 6: Setup your Security Phrase and Image

Select a Security Phrase and Image that you will recognize when signing onto Online Banking. Both the phrase and image will appear each time you log in. **If when logging in you do NOT see these images, it is a sign that you are NOT on POPA's online banking page, and you should NOT login.**

Welcome to your new POPA Online Banking!